

2026 Monthly Assistance Program (MAP) Terms & Conditions

PROGRAM REQUIREMENTS

- Make on-time budget payments
 - o Budget amount and due date displayed on bill once enrolled
- Default from the program after falling two budget payments behind
- When relocating, notify SEMCO to have MAP enrollment processed at new address
- Budget amount may be adjusted based on usage or if relocating to a new address

BENEFITS

- Each month enrolled in the program a credit may be applied to the account
- 24 month program and gas service is protected from shutoff
- No late fees
- If one monthly payment is missed, enrollment can continue by making up the payment in the following month
- Eligible gas balance may be paid upon enrollment

ELIGIBILITY REQUIREMENTS

- Must be at or below 60% State Median Income (SMI) or participate in one of the following:
 - o SER approval from MDHHS after October 1
 - o HHC, SNAP, TANF, WIC, Head Start, SSI, SDA
- Residential customer Primary address only, if customer has multiple accounts
- No theft or fraud on the account
- If service is not active, must establish service to enroll and remain active for at least 30 days

MAP CREDIT AMOUNTS

State Median Income Tier	Average Budget Reduction Amount
0-10%	Reduced by \$67 (on average)
11-20%	Reduced by \$57 (on average)
21-30%	Reduced by \$47 (on average)
31-40%	Reduced by \$37 (on average)
41-50%	Reduced by \$27 (on average)
51-60%	Reduced by \$17 (on average)