



## 2023-2024 Monthly Assistance Program (MAP) Terms & Conditions

### **PROGRAM REQUIREMENTS**

- Make on-time budget payments
  - Budget amount and due date displayed on bill once enrolled
- Default from the program after falling two budget payments behind
- When relocating, notify SEMCO to have MAP enrollment processed at new address
- Budget amount may be adjusted based on usage or if relocating to a new address

### **BENEFITS**

- Each month enrolled in the program a credit may be applied to the account
- 24 month program
- Gas service is protected from shutoff
- No late fees
- If one monthly payment is missed, enrollment can continue by making up the payment in the following month
- Eligible gas balance may be paid upon enrollment

### **ELIGIBILITY REQUIREMENTS**

- SER approval from MDHHS after October 1
- Household income must be less than 150% Federal Poverty Level (FPL)
- Residential customer
  - Primary address only, if customer has multiple accounts
- No theft or fraud on the account
- If service is not active, must establish service to enroll and remain active for at least 30 days

### **MAP CREDIT AMOUNTS**

Poverty Level	Average Budget Reduction Amount
0% - 75%	Reduced by \$50 (on average)
76% - 110%	Reduced by \$43 (on average)
111% - 150%	Reduced by \$36 (on average)