



2019-2020 Monthly Assistance Program (MAP) SEMCO ENERGY Terms & Conditions

PROGRAM REQUIREMENTS

- Make on-time budget payments
 - Budget amount and due date displayed on bill once enrolled
- Default from the program after falling two budget payments behind
- When relocating, notify SEMCO to have MAP enrollment processed at new address
- Budget amount may be adjusted based on usage or if relocating to a new address

BENEFITS

- Each month enrolled in the program a credit may be applied to the account
- 24 month program
- Gas service is protected from shutoff
- No late fees
- If a monthly payment is missed, enrollment can continue by making up the payment in the following month

ELIGIBILITY REQUIREMENTS

- SER approval from MDHHS after October 1
- Household income must be within 20% - 150% Federal Poverty Level (FPL)
 - Under 20% FPL requires grantee exception
- Residential customer
- No theft or fraud on the account
- If service is not currently active, must establish active service to enroll and remain active for at least 30 days